

Webinar FAQ



Do I need a microphone?

No, students in webinar classes will not need a microphone. If you have one, it will get muted anyway to avoid excessive background noise and feedback.

Do I need a webcam?

No, you do not need a webcam.

How do I access the class?

Following registration, you will be sent an email with the links and information you need to join the class. You can do this from any computer or mobile device with a stable internet connection. If you plan to attend using a tablet or smartphone, you will need to download the GoToTraining© application from your app store.

Can I sign in early?

We encourage you to sign in about 10-15 minutes early to make sure everything loads and is working properly. Once logged in, you can minimize the program until class is ready to begin.

What if I lose power or internet connection during class?

If your connection drops for any reason, we recommend you try to get logged back into class right away. If it goes out indefinitely and you're not able to get logged back into class within 5-10 minutes, please contact Moseley Flint at info@moseleyflint.com or 1-800-729-4292.

Can classes be taken at any time?

No, webinars are live classes taught by a live instructor so they are on a set schedule. In order to take a webinar class, you need to be logged in at the specified date and time.

Where can class be taken? Does it have to be on a computer?



You can attend class from any computer, tablet, or smartphone with a stable internet connection. When using a mobile device, you will need to download the GoToTraining© app which can be found for free in the Google Play© or Apple© store. Also, when using a mobile device, we recommend having access to a wi-fi connection. If you're using your 3G/4G connection, data use charges will apply.

What is the telephone number and access code to dial into class?

The telephone number, access code, and pin number you need to dial in for the audio portion of the class can be found in the Audio section of the control panel once you are logged in. The numbers are also available in the registration email you would have received from GoToTraining®.

Can I take this class from my phone?

If you have a smartphone and have downloaded the GoToTraining® app, you can take it from your phone. *If your phone does not have internet capabilities or supported software, then you will also need to be logged in on a computer.*

